

## Poor or no support

Posted by Keith Salisbury - 23 Jun 2012 04:43

---

Don't waste your money on this site

=====

## Re: Poor or no support

Posted by SA Supporter - 23 Jun 2012 05:24

---

Hi Keith Salisbury,

Please patient, could you explain your issue in detail?

We will resolve it as soon as possible.

Thanks

=====

## Re: Poor or no support - 6 days with no reply

Posted by Keith Salisbury - 26 Jun 2012 02:29

---

I can't create a test sever using QuickStart SJ Agriculture

Environment:

Window 7

LocalHost - Wamp Sever 2.2

Joomla 2.54

Quickstart FTP to Local Web Server

Installing Quickstart

Fail when loading sample data while loading Joomla 2.5 from Quickstart

## Error Message

Some errors occurred while populating the database: Table 'test.nm13q\_weblinks' doesn't exist  
SQL=INSERT INTO `nm13q\_weblinks` (`id`, `catid`, `sid`, `title`, `alias`, `url`, `description`, `date`, `hits`, `state`, `checked\_out`, `checked\_out\_time`, `ordering`, `archived`, `approved`, `access`, `params`, `language`, `created`, `created\_by`, `created\_by\_alias`, `modified`, `modified\_by`, `metakey`, `metadesc`, `metadata`, `featured`, `xreference`, `publish\_up`, `publish\_down`) VALUES (1, 32, 0, 'Joomla!', 'joomla', '[www.joomla.org](http://www.joomla.org) ', '

Home of Joomla!

', '0000-00-00 00:00:00', 3, 1, 0, '0000-00-00 00:00:00', 1, 0, 1, 1, '{&quot;target&quot;:&quot;0&quot;,&quot;count\_clicks&quot;:&quot;&quot;}', 'en-GB', '2011-01-01 00:00:01', 0, '', '2011-01-01 00:00:01', 42, "", '{&quot;robots&quot;:&quot;&quot;,&quot;author&quot;:&quot;&quot;,&quot;rights&quot;:&quot;&quot;}', 0, "", '0000-00-00 00:00:00', '0000-00-00 00:00:00'), (2, 33, 0, 'php.net', 'php', '[www.php.net](http://www.php.net) ', '

The language that Joomla! is developed in

', '0000-00-00 00:00:00', 6, 1, 0, '0000-00-00 00:00:00', 1, 0, 1, 1, '{&quot;target&quot;:&quot;&quot;,&quot;count\_clicks&quot;:&quot;&quot;}', 'en-GB', '2011-01-01 00:00:01', 0, "", '2011-01-01 00:00:01', 42, "", '{&quot;robots&quot;:&quot;&quot;,&quot;author&quot;:&quot;&quot;,&quot;rights&quot;:&quot;&quot;}', 0, "", '0000-00-00 00:00:00', '0000-00-00 00:00:00'), (3, 33, 0, 'MySQL', 'mysql', '[www.mysql.com](http://www.mysql.com) ', '

The database that Joomla! uses

', '0000-00-00 00:00:00', 1, 1, 0, '0000-00-00 00:00:00', 2, 0, 1, 1, '{&quot;target&quot;:&quot;&quot;,&quot;count\_clicks&quot;:&quot;&quot;}', 'en-GB', '2011-01-01 00:00:01', 0, "", '2011-01-01 00:00:01', 42, "", '{&quot;robots&quot;:&quot;&quot;,&quot;author&quot;:&quot;&quot;,&quot;rights&quot;:&quot;&quot;}', 0, "", '0000-00-00 00:00:00', '0000-00-00 00:00:00'), (4, 32, 0, 'OpenSourceMatters', 'opensourcematters', '[www.opensourcematters.org](http://www.opensourcematters.org) ', '

Home of OSM

', '0000-00-00 00:00:00', 11, 1, 0, '0000-00-00 00:00:00', 3, 0, 1, 1, '{&quot;target&quot;:&quot;0&quot;,&quot;count\_clicks&quot;:&quot;&quot;}', 'en-GB', '2011-01-01 00:00:01', 0, "", '2011-01-01 00:00:01', 42, "", '{&quot;robots&quot;:&quot;&quot;,&quot;author&quot;:&quot;&quot;,&quot;rights&quot;:&quot;&quot;}', 0, "", '0000-00-00 00:00:00', '0000-00-00 00:00:00'), (5, 32, 0, 'Joomla! - Forums', 'joomla-forums', 'forum.joomla.org', '

Joomla! Forums

', '0000-00-00 00:00:00', 5, 1, 0, '0000-00-00 00:00:00', 2, 0, 1, 1,

'&quot;target&quot;:&quot;0&quot;,&quot;count\_clicks&quot;:&quot;&quot;}', 'en-GB', '2011-01-01 00:00:01', 0, '', '2011-01-01 00:00:01', 42, '', '', '&quot;robots&quot;:&quot;&quot;,&quot;author&quot;:&quot;&quot;,&quot;rights&quot;:&quot;&quot;}', 0, '', '0000-00-00 00:00:00', '0000-00-00 00:00:00'), (6, 33, 0, 'Ohloh Tracking of Joomla!', 'ohloh-tracking-of-joomla', ' [www.ohloh.net/projects/20](http://www.ohloh.net/projects/20) ', '

Objective reports from Ohloh about Joomla's development activity. Joomla! has some star developers with serious kudos.

', '0000-00-00 00:00:00', 1, 1, 0, '0000-00-00 00:00:00', 3, 0, 1, 1, '&quot;target&quot;:&quot;0&quot;,&quot;count\_clicks&quot;:&quot;&quot;}', 'en-GB', '2011-01-01 00:00:01', 0, '', '2011-01-01 00:00:01', 42, '', '', '&quot;robots&quot;:&quot;&quot;,&quot;author&quot;:&quot;&quot;,&quot;rights&quot;:&quot;&quot;}', 0, '', '0000-00-00 00:00:00', '0000-00-00 00:00:00'), (7, 31, 0, 'Baw Baw National Park', 'baw-baw-national-park', ' [www.parkweb.vic.gov.au/1park\\_display.cfm?park=44](http://www.parkweb.vic.gov.au/1park_display.cfm?park=44) ', '

Park of the Austalian Alps National Parks system, Baw Baw features sub alpine vegetation, beautiful views, and opportunities for hiking, skiing and other outdoor activities.

', '0000-00-00 00:00:00', 0, 1, 0, '0000-00-00 00:00:00', 1, 0, 1, 1, '&quot;target&quot;:&quot;0&quot;,&quot;count\_clicks&quot;:&quot;&quot;}', 'en-GB', '2011-01-01 00:00:01', 0, '', '2011-01-01 00:00:01', 42, '', '', '&quot;robots&quot;:&quot;&quot;,&quot;author&quot;:&quot;&quot;,&quot;rights&quot;:&quot;&quot;}', 0, '', '0000-00-00 00:00:00', '0000-00-00 00:00:00'), (8, 31, 0, 'Kakadu', 'kakadu', ' [www.environment.gov.au/parks/kakadu/index.html](http://www.environment.gov.au/parks/kakadu/index.html) ', '

Kakadu is known for both its cultural heritage and its natural features. It is one of a small number of places listed as World Heritage Places for both reasons. Extensive rock art is found there.

', '0000-00-00 00:00:00', 0, 1, 0, '0000-00-00 00:00:00', 2, 0, 1, 1, '&quot;target&quot;:&quot;0&quot;,&quot;count\_clicks&quot;:&quot;&quot;}', 'en-GB', '2011-01-01 00:00:01', 0, '', '2011-01-01 00:00:01', 42, '', '', '&quot;robots&quot;:&quot;&quot;,&quot;author&quot;:&quot;&quot;,&quot;rights&quot;:&quot;&quot;}', 0, '', '0000-00-00 00:00:00', '0000-00-00 00:00:00'), (9, 31, 0, 'Pulu Keeling', 'pulu-keeling', ' [www.environment.gov.au/parks/cocos/index.html](http://www.environment.gov.au/parks/cocos/index.html) ', '

Located on an atoll 2000 kilometers north of Perth, Pulu Keeling is Australia's smallest national park.

', '0000-00-00 00:00:00', 0, 1, 0, '0000-00-00 00:00:00', 3, 0, 1, 1, '&quot;target&quot;:&quot;0&quot;,&quot;count\_clicks&quot;:&quot;&quot;}', 'en-GB', '2011-01-01 00:00:01', 0, '', '2011-01-01 00:00:01', 42, '', '', '&quot;robots&quot;:&quot;&quot;,&quot;author&quot;:&quot;&quot;,&quot;rights&quot;:&quot;&quot;}', 0, '', '2010-07-10 23:44:03', '0000-00-00 00:00:00')

=====

## Re: Poor or no support - 6 days with no reply

Posted by David Hoang - 26 Jun 2012 13:37

Dear Keith Salisbury

In this case, please open installation / sql / sample\_data.sql, find and replace:

+ find TYPE=MyISAM and change to ENGINE=MyISAM

+ find TYPE=MEMORY and change to ENGINE=MEMORY

Also can you let me know which issue did you submit in 6 days without replying?

Thanks

=====