

SJ Zoo FrontPage - Results in website blank page

Posted by Adam Parker - 28 Jun 2012 03:24

I have submitted a support ticket, but I have had no response.

When I setup the SJ Zoo FrontPage module and enable it to the required position and page - it results in a blank white page.

Joomla! 2.5.6

Zoo 2.5.20

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Re: SJ Zoo FrontPage - Results in website blank page

Posted by SA Supporter - 28 Jun 2012 21:51

Hi Adam Parker,

We are checking your issue now.

Thanks

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Re: SJ Zoo FrontPage - Results in website blank page

Posted by Adam Parker - 29 Jun 2012 21:23

I still need this problem solved. Can you look into my ticket please?

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Re: SJ Zoo FrontPage - Results in website blank page

Posted by SA Supporter - 29 Jun 2012 21:36

Yes, we are checking now.

Re: SJ Zoo FrontPage - Results in website blank page

Posted by Adam Parker - 02 Jul 2012 22:05

Is my problem being worked on?

Your support have not sent me one update on their progress, since I raised the ticket.

I find it hard to believe that you can sell a module that does not even work and not provide a quick solution to why it does not work.

I need this problem solved ASAP, or I would like a refund, as it does not work!

Thank you

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Re: SJ Zoo FrontPage - Results in website blank page

Posted by SA Supporter - 02 Jul 2012 23:40

Hi admweb,

I have just updated the module on your site.

Please check it again.

Thanks

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