

Can't enter into article inside module

Posted by Noorazlina Ripangi - 31 Jul 2012 19:41

Hello,

I'm using the quick start templete for SJ news and try testing it .**Problem occur in health module (in front page - position content top). All premium content title (which i enable ony for subscriber), user can't access the article.. when peope click -registered or non-registered user it will open the HOME back** . But if through Health menu item ... it can be accessed with notification register to read more.

Please help .

site: testc2z.tunasimpian.com/

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Re: Can't enter into article inside module

Posted by SA Supporter - 31 Jul 2012 20:01

Hi Noorazlina Mohamed Ripangi,

I see that your site is normal now.

When I click an article link in the health module (ex: Sal macae chicken), a new article page is opened now, not homepage.

Please check it again.

Thanks

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Re: Can't enter into article inside module

Posted by Noorazlina Ripangi - 31 Jul 2012 20:31

; Try click on Title: Premium Content 2 (inside health module) you'll know what i mean.

Other title - set to public persmission (can access)

Title: Premium content 2 - set to registered /subscriber user (cannot access)

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Re: Can't enter into article inside module

Posted by SA Supporter - 31 Jul 2012 20:47

Hi Noorazlina Ripangi,

Because the access of this article's is 12 months, the user groups having viewing this access is Subscriber on your site.

Therefore, you can not see the link of this article when you click on it

(see the attached image)

Please check it again.

Thanks

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Re: Can't enter into article inside module

Posted by Noorazlina Ripangi - 31 Jul 2012 21:08

Okay,

1. in that case, why did after a user log in -as registered & subscriber , he stil cannot access the article.?

2. Is there any other way that you can suggest , because i want to make the article linkable & can access but i want the access for subscriber / registered user

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