

Purchased Membership but won't let me download

Posted by Taz Zarkin - 25 Jun 2012 15:27

Why doesn't it work?

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Re: Purchased Membership but won't let me download

Posted by David Hoang - 25 Jun 2012 20:28

Dear Taz Zarkin

In sign up page, we explain in detail for each option. I am sorry for your issue

We will process your payment. I hope that you can join to JTC-Developer to download commercial extensions or purchase single product

Thanks for your help

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Re: Purchased Membership but won't let me download

Posted by Taz Zarkin - 25 Jun 2012 20:31

David Hoang wrote:

Dear Taz Zarkin

In sign up page, we explain in detail for each option. I am sorry for your issue

We will process your payment. I hope that you can join to JTC-Developer to download commercial extensions or purchase single product

Thanks for your help

Yes, but the Big Green Button says the exact opposite. You can't dispute what it says. I'm sorry that you write two different things in two different places, but that's not my problem.

It's only a little money. I just get upset when people don't properly label their shopping site, and then I have to spend a few hours trying to figure out what happened.

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Re: Purchased Membership but won't let me download

Posted by David Hoang - 25 Jun 2012 20:33

Dear Taz Zarkin

In this case, i will check with our team to replace this banner

It is the small place and could not fill more information for banner

Thanks

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Re: Purchased Membership but won't let me download

Posted by Taz Zarkin - 25 Jun 2012 20:37

David Hoang wrote:

Dear Taz Zarkin

In this case, i will check with our team to replace this banner

It is the small place and could not fill more information for banner

Thanks

Thanks. I'll probably buy the individual components from your web site. You still have good products that I can't find any where else.

Despite this confusion, I still really like your products.

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Re: Purchased Membership but won't let me download

Posted by David Hoang - 25 Jun 2012 20:39

Dear Taz Zarkin

Thank you very much for this news

I am happy to cooperate with you

Thanks

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